

Clarity from Complexity

Our Company

- ❖ *Founded in 1995*
- ❖ *UK Registered with Offices in UK and Mainland Europe*
- ❖ *Global Customer Footprint*
- ❖ *24*7 Support Organisation*
- ❖ *Privately Owned with no investment funding*

Our Products

- ❖ *Real Time Analytics and Performance Management*
- ❖ *Service Impact Assessment*
- ❖ *Visualisation and Reporting*
- ❖ *Enterprise Wide Correlation*
- ❖ *Extract, Transform and Load (ETL) Mediation*

Our Customers

- ❖ *Vodafone*
- ❖ *Ericsson*
- ❖ *C & W*
- ❖ *Motorola*
- ❖ *Turkcell*
- ❖ *Telstra*
- ❖ *Swisscom*
- ❖ *Reach*
- ❖ *NEC*
- ❖ *US DOD*
- ❖ *Best*
- ❖ *IDT*
- ❖ *Saudi Telco*
- ❖ *Alcatel Lucent*
- ❖ *Dobson Cellular*

Our Roots

Founded in 1995 with headquarters near Canterbury, Kent and offices in Berkshire and Europe, Systems Mechanics Ltd provides superior products for the Telecommunications and Enterprise service provider sectors. Privately owned, Systems Mechanics Ltd has demonstrated consistent growth since its inception, and has an ever expanding world-wide customer base, including many of the major tier 1 Telecommunications Service Providers.

Our Values

We are committed to excellence in everything we do, and we strive to continually improve. We are passionate about achieving results that exceed expectations. Our success is driven by our people, and their unrelenting focus on delivering results the right way — by operating responsibly, executing with excellence, applying innovative technologies and capturing new opportunities for profitable growth.

Our Ingenuity

We seek new opportunities and out-of-the-ordinary solutions. We use our creativity to find unexpected and practical ways to solve problems. Our experience, technology, and perseverance enable us to overcome challenges and deliver value.

Our Solutions

With our Zen™ and CrossTalk™ product ranges, we provide best-in-class OSS and Enterprise solutions for service assurance and analytics. This is supplemented by partnerships with other market leading Systems Integrators and Resellers to deliver our solutions worldwide, backed by our associated consultancy and training services to ensure the successful implementation of projects.

Our Vision

To empower our customers, enabling them to easily deliver high levels of reliable service quality and systems performance with confidence, whilst reducing opex and total cost of ownership, minimising disruption and maximising revenue.

Putting Assurance First

Our Partners

- ❖ IBM
- ❖ Hewlett Packard
- ❖ Vertica
- ❖ Tableau
- ❖ Cisco
- ❖ NEC
- ❖ Ontology

Our Services

- ❖ Consultancy
- ❖ Support and Training
- ❖ Systems Integration
- ❖ Project Management
- ❖ Solution Deployment
- ❖ Custom Solutions

Our Knowledge

- ❖ Database Technologies
- ❖ Business Intelligence
- ❖ Analytics
- ❖ HP TeMIP
- ❖ HP Operations Manager
- ❖ IBM NetCool OMNibus
- ❖ EMC Smarts
- ❖ InfoVista

Our Portfolio

We at SysMech offer a combination of proven, reliable best-in-class products and consultancy services. At the heart of this are our market-leading enterprise wide correlation capabilities. In addition to minimising or eliminating service disruption, this powerful combination enables companies to provide services to their customers around the clock — at consistently high levels.

With a wide range of solutions based on our Zen™ and CrossTalk™ product range, we span Mediation and ETL, Real Time Business Analytics, Automation, Correlation, Service Impact, Visualisation and Reporting.

CrossTalk™ - Mediation and ETL Framework

- Platform independent mediation and ETL framework
- Unified integration of fault and performance management data
- PM and FM alarms, events, counters, metrics, KPIs and CDRs
- Extensive support for 3rd party products including HP TeMIP and Operations Manager, IBM NetCool OMNibus and EMC Smarts

ZenRCA™ - Cross Domain Root Cause Analysis

- Enhance network and service performance
- Next generation enterprise wide correlation
- Based on patented generic *Proximity Correlation*
- Not tied to any domain or sector
- Effortlessly determines service and customer impact
- Ease of Use — no programming or rules
- Unprecedented performance and scalability

ZenPM™ - Real-Time Performance Management

- Real time high speed Performance Management
- Cutting edge analytics data warehouse, visualisation and reporting
- Browser based visualization of PM data analytics for everyone
- Threshold monitoring for nearly unlimited number of PM counters
- Secure web server for shared, live interactive data visualisations, dashboards and user defined reports